MATRIX

vs

NetDimensions
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Introduction

This document is a detailed comparison between MATRIX and NetDimensions taking into consideration the features, functionality, and cost of each platform.

MATRIX is a learning management system (LMS) for use by small and medium-sized businesses, as well as large corporations. MATRIX helps companies manage all training activities, such as creating and delivering training content, evaluating employee performance, training clients and partners, and selling online courses. MATRIX is a product of CYPHER LEARNING, a company that specializes in providing learning platforms for organizations around the world.

NetDimensions Learning is an LMS for businesses and part of the NetDimensions Talent Suite.
User interface

The **MATRIX** interface has a modern, responsive design that looks sharp and automatically adjusts based on the type of device. It provides attractive tile-based dashboards for learners, instructors, and administrators, a graphical course catalog, as well as simple pop-out navigation. It provides rich content authoring as well as a visually attractive way to create and organize module material. MATRIX has native apps for iOS, Android, and Windows.

**NetDimensions’** interface is less graphical and is outdated for today’s standards. For example, there is no graphical catalog for users and no resources catalog. The portal is customizable, but integrating a selling portal is harder to do and a company would need an experienced administrator or pay an additional fee to the vendor in order to set it up. As with many other LMSs, the selling portal is available through a separate solution (add-on) rather than being part of the main product.
Ease of use

**MATRIX** is very intuitive and easy to use. In addition, it includes an online help center with videos, getting started guides, and searchable help content. MATRIX also has a rapid response support forum where staff members typically respond to questions within 15-30 minutes during business hours 24/5.

**NetDimensions** is easy to use, offering a 24/7 helpdesk, email support, phone support, plus a knowledge base. Clients can choose between a standard and premium support package.
Features

**MATRIX** provides the range of functionality you’d expect in a modern LMS, such as support for courses (instructor led, blended, self-paced, and micro learning), content authoring, integrated e-commerce functionality, graphical course catalog, beautiful module layouts, gamification, automation, learning paths, drip content, adaptive learning, compliance, ad-hoc reporting, a customizable portal, web conferencing, collaboration tools, mastery and learning outcomes, resources catalog, and more.

MATRIX integrates with a wide variety of systems, including G Suite, Google Drive, Calendars (iCal), PayPal, Stripe, Authorize.net, Salesforce, Zapier, xAPI, Office 365, OneDrive, GoToMeeting, GoToTraining, Zoom, WebEx, and Skype for Business.

**NetDimensions** focuses its services around compliance training and offers limited functionality in terms of training and learning experience. For example, there is no automation feature that saves a lot of time for instructors. Gamification is another important option that is missing, meaning that learner engagement is limited to taking courses. In addition, in order to access more advanced assessment options, companies must pay extra for NetDimensions Exams, which is a separate exam authoring product.
Here is a list of the features included in **MATRIX** that are not supported by **NetDimensions**:

### User interface
- Graphical dashboards
- Graphical resources catalog
- Customizable welcome pages
- Automatic translation of messages and forum posts

### Content
- Social networking
- Public blog
- Teams

### Content and assessment
- Automation
- Gamification
- Micro learning
- Drip content
- Course and path templates
- Archiving courses
- Adaptive learning
- Dropbox, essay, team, discussions, and debate assessments

### E-commerce and marketing tools
- Course bundles
- Course subscriptions
- Selling digital media
- Affiliate marketing
- Integration with Stripe, Authorize.net, PayUbiz, and PayU Latam as payment gateways
- Social media integration
- SEO features

### Integrations
- Integration with 1,000+ apps via Zapier
- Cometchat
- Skype for Business
- GoToMeeting
- Zoom
- MailChimp
- Salesforce
- Panopto

### Other
- Archiving learners
- Terms and conditions
- Learner help desk
- Resell under your own brand
- Trash can for restoring deleted content
Cost

**MATRIX LMS** plans range from $149/month (monthly billing) for 20 active learners, to $2,699/month for 3,500 active learners. There is a discount for yearly billing. There are no setup fees, cancellation fees, storage fees, bandwidth fees, support fees, or other hidden costs. **MATRIX** offers advanced features, such as full e-commerce functionality in each of the pricing plans.

**NetDimensions** doesn’t publicly disclose pricing options. However, customers usually have to purchase other products such as NetDimensions Exams, Analytics or solutions such as Extended enterprise to cover all of their training needs.
Summary

This document was a comparison of the most important features between MATRIX and NetDimensions.

MATRIX is an LMS for managing all e-learning activities such as delivering training, tracking employee performance and selling online courses. MATRIX is more attractive, easier to use, and has a bigger feature set than NetDimensions.

If you require additional information on MATRIX, please contact us at sales@cypherlearning.com.

www.matrixlms.com

This comparison was written in February 2019 based on publicly available documentation on both vendors’ sites. It was prepared as a guide and is not intended to be exhaustive. The comparison information does not constitute any contractual representation, warranty or obligation on our part. Liability for errors, omissions or consequential loss is expressly disclaimed. If you find any information in this comparison guide to be inaccurate, please contact us and we will correct the information.